



PRIVACY POLICY

Hotel Golf Suites uses and protects the information provided by its users when using its website. This company is committed to the security of its users' data. When we ask you to fill in personal information fields with which you can be identified, we do so ensuring that it will only be used in accordance with the terms of this document. However, this Privacy Policy may change over time or be updated, so we recommend and emphasize that you continuously review this page to ensure that you agree with such changes.

Information Collected

Our website may collect personal information, such as: Name, contact information such as your email address, and demographic information. Likewise, when necessary, other specific information may be required to process a reservation or issue an invoice.

Use of Collected Information

Our website uses the information to provide the best possible service. Periodic emails may be sent through our site with special offers and other advertising information that we consider relevant to you or that may benefit you. These emails will be sent to the address you provide and can be canceled at any time. The personal information we collect from you is used for the following purposes, which are necessary to provide our services:

Booking and/or registering you for the services you request or contract at our hotel.

Addressing any special needs you may have due to health conditions or disabilities when

booking or registering for the services you request or contract at our hotel.

Negotiating and drafting preferential rate agreements.

Preparing your invoices and/or payment receipts.

Sending you account statements.

Addressing clarifications, complaints, and inquiries.

Making returns or refunds.

Performing financial analysis of overdue accounts.

Preparing and maintaining our updated customer database.

In case of debt, carrying out collection procedures. In such a case, processing or granting you credit.

Cookies

A cookie refers to a file that is sent with the purpose of requesting permission to be stored on your computer. Once you accept this file, it is created, and the cookie then serves to obtain information regarding web traffic and also facilitates future visits to a recurring website.

Another function of cookies is that they allow websites to recognize you individually and therefore provide you with the best personalized service on their website. Our website uses cookies to identify the pages that are visited and their frequency. This information is used solely for statistical analysis, and then the information is permanently deleted. You can delete cookies from your computer at any time. However, cookies help provide a better service from websites; they do not give access to information on your computer or you, unless you so wish and provide it directly. You can accept or refuse the use of cookies; however, most browsers automatically accept cookies as they serve to provide a better web service. You can also change your computer's settings to decline cookies. If they are declined, you may not be able to use some of our services.

Third-Party Links

This website may contain links to other sites that may be of interest to you. Once you click on these links and leave our page, we no longer have control over the site to which you are redirected and therefore are not responsible for the terms or privacy or the protection of your data on those other third-party sites. These sites are subject to their own privacy policies, so it is advisable to consult them to confirm that you agree with them.

Control of Your Personal Information

At any time, you can restrict the collection or use of the personal information provided to our website. Each time you are asked to fill out a form, such as the user registration form, you can check or uncheck the option to receive information by email. If you have checked the option to receive our newsletter or advertising, you can cancel it at any time.

This company will not sell, assign, or distribute the personal information collected without your consent, unless required by a judge with a court order.

Hotel Golf Suites reserves the right to change the terms of this Privacy Policy at any time.